



# Community alarm+

- + Six week free trial
- + No installation fee
- + Free maintenance
- + Free smoke alarm (additional can be purchased)
- + Out of hour call out
- + 24 hour monitoring
- + Free Telecare needs assessment
- + Telecare equipment available to rent or buy
- + Free additional pendant for other residents
- + Experienced DBS checked team
- + Provided by Epsom & Ewell Borough Council

This service is great for people who value their independence. The pendant alarm system supports people who live alone, who feel vulnerable, who may have a disability and people who have been a victim of crime. This system gives you and your loved ones reassurance that in an emergency help is available and on its way at the press of a button.

### **How it works:**

A small alarm unit is connected to your phone and you are given a water resistant pendant to wear. If you ever need help in an emergency, just press your pendant. This will connect you through to our 24 hour, 365 days a year, monitoring centre. The operator will contact your nominated persons and the emergency services if required. We can also provide various pieces of Telecare equipment that will enhance your safety within your home such as smoke alarms, pill dispensers, bed sensors and carbon monoxide detectors. Other equipment is available; please contact us to discuss your needs.



### **Keysafes**

If you ever have an emergency in your home, it is likely that the emergency services will need to gain access to your property to help you. Having a Keysafe fitted will mean that they can get to you quickly with your own spare keys.

A Keysafe is a small metal constructed box with a coded push button keypad which is secured to the brickwork outside your property in a discreet place. The monitoring centre would hold the code and give it to the emergency services only if they are called to your property.



FOR MORE INFORMATION CONTACT US ON:

# 01372 732000

OR ALTERNATIVELY EMAIL:

[contactus@epsom-ewell.gov.uk](mailto:contactus@epsom-ewell.gov.uk)

COMMUNITY AND WELLBEING SUPPORT FOR YOU